

# Diagnosis+

Your Medical  
Second Opinion Service

## To take advantage of Diagnosis+

Simply follow these steps:

- 1 Call the toll-free **1-866-622-4775** number. An agent will assist you with your request. Please be sure to have your contract number handy.
- 2 Complete the consent form that you will receive following your call.
- 3 Return the consent form to the **Diagnosis+** team along with a copy of your medical records. The **Diagnosis+** team will then select one of the specialists in its network to analyze your medical file and answer your questions. Once your file has been analyzed, the **Diagnosis+** team will send you a written report of its findings and recommendations.
- 4 When you receive the written report, you will be asked to contact a member of the medical team to discuss the results of the analysis of your file. You will also be able to share the report with your attending physician

Please note the **Diagnosis+** team does not make any decisions and provides recommendations only.



**Toll-free  
telephone number:  
1-866-622-4775**

### Note

In this pamphlet, "SSQ" designates SSQ, Life Insurance Company Inc. The document is distributed for informational purposes only and is subject to continuation of an agreement between SSQ and the service provider's capacity to offer such services.

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## Your Medical Second Opinion Service

This Medical Second Opinion Service applies to any person under age 65 who is insured under the Health Insurance benefit at the time of request for a medical second opinion.<sup>1</sup>

When SSQ's service provider of **Diagnosis+** receives a request for a medical second opinion from an insured person, a team of medical specialists will review the medical file to determine the accuracy of the initial diagnosis and recommend the most appropriate treatment plan. Any costs related to file transfers or fees that may be charged by the attending physician are to be assumed by the insured.

<sup>1</sup> Certain conditions apply. Please contact your group insurance plan administrator to confirm your eligibility for this service.



# Eligible Diagnoses



The participant and the participant's insured dependents are covered for the following medical conditions:

|   |                                      |
|---|--------------------------------------|
| Aortic surgery                          | Loss of independent existence        |
| Aplastic anemia                         | Loss of limbs                        |
| Bacterial meningitis                    | Loss of speech                       |
| Benign brain tumour                     | Major organ failure on waiting list  |
| Blindness                               | Major organ transplant               |
| Cancer (life-threatening)               | Motor neuron disease                 |
| Coma                                    | Multiple sclerosis                   |
| Coronary angioplasty                    | Muscular dystrophy                   |
| Coronary artery bypass surgery          | Occupational HIV infection           |
| Crohn's disease requiring surgery       | Paralysis                            |
| Deafness                                | Parkinson's disease                  |
| Dementia, including Alzheimer's disease | Primary pulmonary hypertension       |
| Dilated cardiomyopathy                  | Progressive systemic sclerosis       |
| Ductal carcinoma in situ of the breast  | Severe burns                         |
| Fulminant viral hepatitis               | Severe rheumatoid arthritis          |
| Heart attack                            | Stage 1A malignant melanoma          |
| Heart valve replacement                 | Stage A (T1a or T1b) prostate cancer |
| Kidney failure                          | Stroke (cerebrovascular accident)    |
| Liver failure of advanced stage         | Systemic lupus erythematosus         |



If you have family coverage, your dependent children are also covered for the following medical conditions:

|  |                      |
|--|----------------------|
| Cerebral palsy                             | Down's syndrome      |
| Congenital heart disease requiring surgery | Mental deficiency    |
| Cystic fibrosis                            | Spina bifida cystica |