

Telemedicine

On average, **9 business days** are lost every year to illness-related absences¹. And yet, **70%** of medical consultations could be handled virtually².

In order to meet the needs of today's market, SSQ Insurance is offering its customers a new and innovative service: **telemedicine**. This is the perfect solution for any company that cares about its employees' health and productivity.

Dialogue Platform

Thanks to the innovative technology of **Dialogue Technologies**, the Canadian leader in telemedicine, eligible plan members will be able to have secure chats and videoconference consultations with health professionals quickly and without having to travel, via the fully integrated and transparent **Dialogue** platform.

Services offered

- Live chats with physicians and nurse clinicians or nurse practitioners
- Video consultations with general practitioners
- Prescriptions and renewals
- Specialists referrals

Advantages for plan members

- Services available **7 days a week, 24 hours a day**
- Quick access to a health professional
- Same-day consultation
- Follow-ups and prescriptions
- Specialists referrals
- No travel required

Advantages for employers

- Lower absenteeism rate related to medical appointments
- Increased productivity in the workplace
- Competitive edge when attracting and retaining talent
- Better control of health care costs

Unique and Efficient Integrated Model

Our new integrated model is now much simpler for policyholders and gives us a competitive edge over the competition! The quality of the telemedicine service management is increased thanks to the following:

- Centralized billing
- One single list of eligible plan members to be managed by the employer
- Service description included in our contracts

¹ Statistics Canada (2012). **Work Absence Rates, Catalogue no. 71-211-X, Retrieved January 22, 2018**

² Dialogue (2017). **The future of healthcare for business is virtual. Retrieved January 22, 2018**

For more information, please contact your SSQ Insurance account manager.

 ssq.ca/telemedecine

