

INSTRUCTIONS

Please answer all questions fully – it helps us provide a better service.

This form can be completed in ink (please print), however, the form must be signed and dated by all parties and the ORIGINAL signed form **in its entirety** must be returned at the following address:

Disability insurance services
1610, Bellefeuille street, suite 201,
Trois-Rivières, QC
G9A 6H7

Emailed, faxed or photocopied forms (once completed) are unacceptable for claims purposes.

POLICY NO.

INFORMATION ABOUT THE PATIENT

SURNAME AND FIRST NAME		SEX <input type="checkbox"/> M <input type="checkbox"/> F	DATE OF BIRTH Y Y Y Y M M D D	
NAME AT BIRTH			HEIGHT	WEIGHT

DIAGNOSIS

PRIMARY DIAGNOSIS		DATE SYMPTOMS FIRST APPEARED OR ACCIDENT HAPPENED Y Y Y Y M M D D		
DATE OF PATIENT'S FIRST VISIT FOR HIS/HER CURRENT CONDITION Y Y Y Y M M D D		DATE OF PATIENT'S FIRST VISIT DURING PRESENT PERIOD OF ABSENCE FROM WORK Y Y Y Y M M D D		

IF THE PATIENT HAS A CARDIAC CONDITION, WHAT IS HIS/HER CURRENT FUNCTIONAL CAPACITY BASED ON THE AMERICAN HEART ASSOCIATION CLASSIFICATIONS:

Class 1 (No Limitation) Class 2 (Slight Limitation) Class 3 (Marked Limitation) Class 4 (Severe Limitation)

PATIENT'S BLOOD PRESSURE Current: _____ Previous: _____	DATE PREVIOUS BLOOD PRESSURE WAS TAKEN Y Y Y Y M M D D
--	---

IF YOUR PATIENT HAS A BACK/SPINAL CONDITION, HAVE AN X-RAY, MRI OR ANY OTHER TESTS BEEN PERFORMED?

No Yes *If yes, please attach a copy of the results of any tests which may have been performed.*

IS THERE A SECONDARY DIAGNOSIS OR ADDITIONAL COMPLICATION WHICH MIGHT AFFECT THE DURATION OF ABSENCE FROM WORK?

No Yes *If yes, please provide details.*

PLEASE PROVIDE A COMPLETE LIST OF THE PATIENT'S SYMPTOMS (INCLUDING SEVERITY AND FREQUENCY), IDENTIFYING WHICH OF THE SYMPTOMS LISTED YOU HAVE OBJECTIVELY OBSERVED.

WHAT ARE THE PATIENT'S CURRENT LIMITATIONS (THINGS THAT HE/SHE **CANNOT** DO)? PLEASE BE SPECIFIC.

WHAT ARE THE PATIENT'S CURRENT RESTRICTIONS (THINGS THAT HE/SHE **SHOULD NOT** DO)? PLEASE BE SPECIFIC.

IS YOUR PATIENT COMPETENT TO MANAGE HIS/HER OWN FINANCIAL AFFAIRS?

No Yes

DATE THE PATIENT STOPPED WORKING BASED ON YOUR RECOMMENDATIONS Y Y Y Y M M D D	DATE OF A POTENTIAL RETURN TO WORK, IF DISCUSSED WITH THE PATIENT Y Y Y Y M M D D
---	--

HAS THE PATIENT EVER HAD THE SAME OR SIMILAR CONDITION?

No Yes *If yes, please provide dates and describe.*

IS THE PATIENT'S CONDITION DUE TO INJURY OR SICKNESS ARISING OUT OF HIS/HER EMPLOYMENT?

No Yes *If yes, please provide details.*

IF THE PATIENT WAS/IS PREGNANT, PLEASE INDICATE THE DATE OR EXPECTED DATE OF CONFINEMENT.

| Y | Y | Y | Y | M | M | D | D |

POLICY NO.

TREATMENT

FREQUENCY OF PATIENT VISITS:

Weekly Bi-weekly Monthly Other: _____

PLEASE DETAIL THE PATIENT'S PAST AND PRESENT TREATMENT (E.G. DATE AND TYPE OF SURGERY) AS WELL AS RESPONSE TO TREATMENT.

HAS THE PATIENT BEEN HOSPITALIZED?

No Yes *If yes, please provide the name of the hospital(s) and the dates of confinement.*

PLEASE LIST ALL OF THE MEDICATIONS THAT THE PATIENT IS CURRENTLY TAKING, INCLUDING DOSAGE AND DATE PRESCRIBED.

MEDICATION	DOSAGE	DATE PRESCRIBED
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D

IF THIS PATIENT WAS REFERRED TO YOU, PLEASE PROVIDE THE NAME OF THE REFERRING PHYSICIAN.

IF YOU HAVE REFERRED THE PATIENT TO A SPECIALIST(S), PLEASE PROVIDE THE NAME(S) OF THE SPECIALIST(S) AND AREA OF SPECIALITY.

SIGNATURE

X

DATE

| Y, Y, Y, Y | M, M | D, D |

NAME (PLEASE PRINT)

SPECIALITY

ADDRESS

TELEPHONE

FAX

THE PATIENT IS RESPONSIBLE FOR ANY FEES INCURRED FOR THE COMPLETION OF THIS FORM.

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INFORMATION ABOUT THE PATIENT

SURNAME AND FIRST NAME		SEX <input type="checkbox"/> M <input type="checkbox"/> F	DATE OF BIRTH Y , Y , Y , Y M , M D , D	
NAME AT BIRTH			HEIGHT	WEIGHT

DIAGNOSIS

PLEASE INDICATE THE DIAGNOSIS USING DSM – IV AXIAL EVALUATION NOMENCLATURE AND CODE NUMBERS

I
II
III
IV
V

IS THERE A SECONDARY DIAGNOSIS OR ADDITIONAL COMPLICATION WHICH MIGHT AFFECT THE DURATION OF ABSENCE FROM WORK?
 No Yes *If yes, please provide details.*

PLEASE PROVIDE A COMPLETE LIST OF THE PATIENT'S SYMPTOMS (INCLUDING SEVERITY AND FREQUENCY), IDENTIFYING WHICH OF THE SYMPTOMS LISTED YOU HAVE OBJECTIVELY OBSERVED.

PLEASE DESCRIBE THE PATIENT'S INITIAL REASON FOR SEEKING TREATMENT. WAS THERE A PRECIPITATION EVENT?

DATE OF PATIENT'S FIRST VISIT FOR HIS/HER CURRENT CONDITION Y , Y , Y , Y M , M D , D	DATE SYMPTOMS FIRST APPEARED Y , Y , Y , Y M , M D , D
--	---

DATE OF PATIENT'S FIRST VISIT DURING PRESENT PERIOD OF ABSENCE FROM WORK
 | Y , Y , Y , Y | M , M | D , D |

IS YOUR PATIENT'S CONDITION CAUSED DIRECTLY OR INDIRECTLY BY HIS/HER EMPLOYMENT?
 No Yes *If yes, please provide details.*

WHAT ARE THE PATIENT'S CURRENT LIMITATIONS (THINGS THAT HE/SHE **CANNOT DO**)? PLEASE BE SPECIFIC.

WHAT ARE THE PATIENT'S CURRENT RESTRICTIONS (THINGS THAT HE/SHE **SHOULD NOT DO**)? PLEASE BE SPECIFIC.

IS YOUR PATIENT COMPETENT TO MANAGE HIS/HER OWN FINANCIAL AFFAIRS?
 No Yes

DATE THE PATIENT STOPPED WORKING BASED ON YOUR RECOMMENDATIONS Y , Y , Y , Y M , M D , D	DATE OF A POTENTIAL RETURN TO WORK, IF DISCUSSED WITH THE PATIENT Y , Y , Y , Y M , M D , D
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POLICY NO.

TREATMENT

FREQUENCY OF PATIENT VISITS:
 Weekly Bi-weekly Monthly Other: _____

PLEASE DETAIL THE PATIENT'S PAST AND PRESENT TREATMENT (INCLUDING PSYCHOTHERAPY), RESPONSE TO TREATMENT AND COMPLIANCE.

HAS THE PATIENT BEEN HOSPITALIZED?
 No Yes *If yes, please provide the name of the hospital(s) and the dates of confinement.*

PLEASE LIST ALL OF THE MEDICATIONS THAT THE PATIENT IS CURRENTLY TAKING, INCLUDING DOSAGE AND DATE PRESCRIBED.

MEDICATION	DOSAGE	DATE PRESCRIBED
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D
		Y, Y, Y, Y M, M D, D

FUNCTIONAL CAPACITIES EVALUATION

PLEASE PROVIDE YOUR OPINION AS TO THE EXTENT OF THE PATIENT'S IMPAIRMENT IN PERFORMING THE FOLLOWING ON A SUSTAINED BASIS:
None: No impairment in this area.
Mild: Suspected impairment of slight importance which does not affect functional ability.
Moderate: Impairment affects but does not preclude ability to function.
Moderately Severe: Impairment significantly affects ability to function.
Severe: Extreme impairment of ability to function.

	NONE	MILD	MODERATE	MODERATELY SEVERE	SEVERE
1. Ability to relate to friends and family members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Ability to attend to personal care (bathing, cooking, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Ability to carry out household chores	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Ability to relate to co-workers and supervisors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Perform work where contact with others will be minimal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Understand, carry out and remember instructions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Perform tasks involving minimal intellectual effort or repetitive tasks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Perform varied tasks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Ability to follow a regular work schedule	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Make independent judgements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Perform intellectually complex tasks requiring higher levels of reasoning, math and language skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Supervise or manage others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SIGNATURE X	LICENCE NO:	DATE Y, Y, Y, Y M, M D, D
NAME (PLEASE PRINT)	SPECIALITY	
ADDRESS		
TELEPHONE	FAX	

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POLICY NO.

GENERAL INFORMATION

SURNAME AND FIRST NAME		SEX <input type="checkbox"/> M <input type="checkbox"/> F	DATE OF BIRTH Y , Y , Y , Y M , M D , D
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SOCIAL INSURANCE NUMBER	TELEPHONE NUMBER	CERTIFICATE NO.	LANGUAGE <input type="checkbox"/> English <input type="checkbox"/> French
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ADDRESS		
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NAME OF EMPLOYER (AND DIVISION IF DIFFERENT)	OCCUPATION (JUST PRIOR TO LAST DAY WORKED)	ORIGINAL DATE OF HIRE Y , Y , Y , Y M , M D , D
--	--	--

TAX EXEMPT <input type="checkbox"/> No <input type="checkbox"/> Yes <i>If yes, please state reason.</i>
--

OTHER CURRENT EMPLOYER <input type="checkbox"/> No <input type="checkbox"/> Yes <i>If yes, please name.</i>
--

CLAIM INFORMATION

<p>WAS THE REASON YOU STOPPED WORKING DUE TO (IF THE REASON WAS A MOTOR VEHICLE ACCIDENT, PLEASE SUBMIT A POLICE OR COLLISION REPORT, EXCEPT IN QUÉBEC):</p> <p><input type="checkbox"/> Illness <input type="checkbox"/> Injury away from work <input type="checkbox"/> Motor vehicle accident (not while working) <input type="checkbox"/> Occupational illness or work accident</p>
--

IF YOU HAVE SUFFERED AN INJURY, PLEASE DESCRIBE HOW, WHEN AND WHERE THE INJURY OCCURRED:
--

WHAT WAS THE LAST DAY YOU WORKED? Y , Y , Y , Y M , M D , D	WERE YOU PERFORMING: <input type="checkbox"/> Your regular duties <input type="checkbox"/> Modified duties
--	---

WAS THIS A FULL DAY? <input type="checkbox"/> No <input type="checkbox"/> Yes <i>If no, how many hours did you work on your last day?</i>
--

DATE YOU WERE FIRST UNABLE TO WORK Y , Y , Y , Y M , M D , D	DATE YOU FIRST NOTICED SYMPTOMS Y , Y , Y , Y M , M D , D	DATE YOU WERE FIRST TREATED BY A PHYSICIAN Y , Y , Y , Y M , M D , D
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PLEASE DESCRIBE ALL OF YOUR SYMPTOMS, INCLUDING FREQUENCY AND SEVERITY.

HAVE YOU EVER HAD THE SAME OR SIMILAR ILLNESS OR INJURY? <input type="checkbox"/> No <input type="checkbox"/> Yes <i>If yes, please provide the dates and name(s) of physicians who treated you at the time.</i>

PLEASE DESCRIBE THE MAJOR DUTIES OF YOUR OCCUPATION.
--

PLEASE DESCRIBE WHY YOU ARE UNABLE TO PERFORM THE DUTIES OF YOUR OCCUPATION.
--

DO YOU HAVE AN EXPECTED DATE OF RETURN TO WORK? <input type="checkbox"/> No <input type="checkbox"/> Yes <i>If yes, please provide the date.</i>

HEALTH CARE PROFESSIONAL INFORMATION

NAME		CONSULTED FROM	
		Y , Y , Y , Y M , M D , D TO Y , Y , Y , Y M , M D , D	
ADDRESS			
TELEPHONE NUMBER	FAX NUMBER	SPECIALITY	
NAME		CONSULTED FROM	
		Y , Y , Y , Y M , M D , D TO Y , Y , Y , Y M , M D , D	
ADDRESS			
TELEPHONE NUMBER	FAX NUMBER	SPECIALITY	
NAME		CONSULTED FROM	
		Y , Y , Y , Y M , M D , D TO Y , Y , Y , Y M , M D , D	
ADDRESS			
TELEPHONE NUMBER	FAX NUMBER	SPECIALITY	

OTHER INCOME INFORMATION

IF YOU HAVE APPLIED FOR, OR ARE RECEIVING ANY INCOME FROM ANY OF THE FOLLOWING SOURCES, PLEASE COMPLETE THE FOLLOWING AND SUBMIT A COPY OF YOUR NOTICE OF ACCEPTANCE, IF APPLICABLE.

SOURCE	CLAIM NO., CONTACT NAME, TELEPHONE NO.	HAVE YOU APPLIED?		ARE YOU RECEIVING PAYMENT?			MONTHLY AMOUNT
		YES	NO	YES	NO	PENDING	
Worker's Comp / CSST		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Canada Pension Plan – Disability		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Canada Pension Plan – Retirement		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Québec Pension Plan (QPP) – Disability		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Québec Pension Plan (QPP) – Retirement		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employment Insurance		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Auto Insurance		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other insurer		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

NAME OF CREDIT INSTITUTION (PLEASE PRINT)	LOAN NUMBER
ADDRESS OF CREDITOR	

SIGNATURE OF INSURED	DATE
X	Y , Y , Y , Y M , M D , D

PLEASE RETURN COMPLETED CLAIM FORM WITH THE "CONSENT TO COLLECT, USE AND DISCLOSE PERSONAL INFORMATION" FORM.

CONSENT TO COLLECT, USE AND DISCLOSE PERSONAL INFORMATION (Accident and Sickness Claims)

I authorize SSQ, Life Insurance Company Inc., its legal agents, services providers and its reinsurers to collect, use, and disclose personal information about me as permitted by law from and to the following persons and organizations:

- any licensed medical practitioner or licensed health professional, hospital, clinic or medically related facility;
- any other insurance company or financial institution, including any reinsurance company;
- any other person or organization with information relevant to my claim; and
- any person or organization that provides information services or insurance services to, or that acts as insurance intermediary for SSQ, Life Insurance Company Inc.;

for the following purposes:

- establishing and maintaining communications with me;
- underwriting group risks on a prudent basis;
- investigating and setting claims;
- detecting and preventing fraud;
- offering and providing products and services to meet my needs;
- compiling insurance statistics; and
- complying with the law.

The personal information collected by SSQ, Life Insurance Company Inc. and its legal agents will be entered into a file whose subject is accident and sickness insurance. The file will be kept at SSQ, Life Insurance Company Inc. Within SSQ, Life Insurance Company Inc., this file will only be accessed by those employees who require access in order to fulfill the purposes listed above. I understand that I may access my personal information contained in this file and correct such information if necessary by directing a written request to:

Disability insurance services

1610, Bellefeuille street, suite 201,
Trois-Rivières, QC G9A 6H7

This consent shall be valid for the length of time necessary for SSQ, Life Insurance Company Inc. to achieve the purposes listed above. I may withdraw this consent at any time by giving SSQ, Life Insurance Company Inc. written notice of withdrawal. I understand that withdrawal of my consent might result in SSQ, Life Insurance Company Inc. being unable to provide me with a product or service.

A copy of this consent shall be considered as effective and valid as the original.

POLICY NO.

DATE OF THE OCCURRENCE Y , Y , Y , Y M , M D , D	CAUSE (ACCIDENT, ILLNESS, ETC.)
SIGNATURE OF INSURED X	DATE OF SIGNATURE Y , Y , Y , Y M , M D , D
PRINT NAME OF INSURED	TELEPHONE NUMBER
ADDRESS	

Where the claim is for Accidental Death of the Insured Person, this consent must be signed by their authorized representative, and shall apply to both the Insured Person and the authorized representative:

SIGNATURE OF AUTHORIZED REPRESENTATIVE X	DATE OF SIGNATURE Y , Y , Y , Y M , M D , D
PRINT NAME OF AUTHORIZED REPRESENTATIVE	RELATIONSHIP TO THE INSURED

The completed authorization can be returned at the following address:

Disability insurance services
1610, Bellefeuille street, suite 201,
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EMPLOYER INFORMATION

NAME OF POLICYHOLDER

TELEPHONE NUMBER

INSURED INFORMATION

NAME OF POLICYHOLDER

ADDRESS

SURNAME AND FIRST NAME

SEX

M F

DATE OF BIRTH

| Y , Y , Y , Y | M , M | D , D |

PERMANENT EMPLOYEE?

No Yes

WAS THE EMPLOYEE ACTIVELY AT WORK WHEN THE ABSENCE BEGAN / LOSS OCCURRED?

No Yes *If no, please provide details.*

PARTICIPANT'S DATE OF HIRE

| Y , Y , Y , Y | M , M | D , D |

DATE OF PARTICIPANT'S LAST DAY OF WORK

| Y , Y , Y , Y | M , M | D , D |

IF ALREADY BACK AT WORK, WHAT WAS THE START DATE?

PART-TIME:

| Y , Y , Y , Y | M , M | D , D |

FULL-TIME:

| Y , Y , Y , Y | M , M | D , D |

WHAT WAS THE PARTICIPANT'S MAIN REASON FOR ABSENCE:

Illness Injury away from work Motor vehicle accident (not while working) Occupational illness or work accident

PLEASE INDICATE THE NUMBER OF HOURS PER WEEK AND THE NUMBER OF WEEKS PER YEAR THE PARTICIPANT IS WORKING?

_____ hours / week _____ weeks / year

WHAT WAS THE PARTICIPANT'S GROSS WEEKLY SALARY AS OF HIS/HER LAST DAY OF WORK?

_____ \$

WAS THE PARTICIPANT:

Salaried Hourly

HAS THE PARTICIPANT SUBMITTED A CLAIM TO THE FOLLOWING GOVERNMENT BODIES?

WSIB / WCB / CSST EI CPP QPP (RRQ) Provincial automobile insurance board

OCCUPATIONAL INFORMATION

WHAT WAS THE PARTICIPANT'S REGULAR OCCUPATION IMMEDIATELY PRIOR TO HIS/HER STOPPING WORK?

WERE THE PARTICIPANT'S DUTIES MODIFIED FROM HIS/HER REGULAR OCCUPATION?

No Yes

PLEASE DESCRIBE THIS EMPLOYEE'S REGULAR OCCUPATION (OR ATTACH A COPY OF THE COMPANY'S JOB DESCRIPTION) AS WELL AS ANY MODIFICATIONS, IF ANY.

PLEASE DESCRIBE WORK ENVIRONMENT (E.G. TEMPERATURE, NOISE LEVELS, CHEMICAL / DUST EXPOSURE, ETC.)

DOES THE PARTICIPANT WEAR PERSONAL PROTECTIVE EQUIPMENT (E.G. SAFETY GLASSES / FOOTWEAR, RESPIRATORY PROTECTION, EAR PROTECTION, ETC.)?

No Yes *If yes, please describe.*

POLICY NO.

PHYSICAL DEMANDS ANALYSIS

THE FOLLOWING PHYSICAL DEMANDS ANALYSIS OF THE PARTICIPANT'S OCCUPATION IS TO BE COMPLETED BY HIS/HER SUPERVISOR.
 IN THE APPROPRIATE COLUMN, PLEASE SPECIFY THE AVERAGE AMOUNT OF TIME (IN HOURS) THE FOLLOWING ACTIVITIES ARE REGULARLY PERFORMED:
I) at any time without a break (approximately) **and;**
II) in total throughout the day (approximately)

		I	II
1. Sitting			
2. Standing			
3. Driving			
4. Bending			
5. Climbing up and down the stairs			
6. Lifting	0 – 10 pounds <input type="checkbox"/>		
	10 – 20 pounds <input type="checkbox"/>		
	20 – 50 pounds <input type="checkbox"/>		
	50 pounds + <input type="checkbox"/>		
	With lifting device? <input type="checkbox"/> Yes		
	<input type="checkbox"/> No		
7. Pushing / Pulling	0 – 10 pounds <input type="checkbox"/>		
	10 – 20 pounds <input type="checkbox"/>		
	20 – 50 pounds <input type="checkbox"/>		
	50 pounds + <input type="checkbox"/>		

I CERTIFY THAT THE INFORMATION GIVEN ABOVE IS TRUE AND COMPLETE.

SIGNATURE X	DATE Y , Y , Y , Y M , M D , D
NAME (PLEASE PRINT)	
JOB TITLE	TELEPHONE